#### Our Client Promise



When we engage with you, we make a promise to deliver counsel beyond expectations. It is the essence of BoyarMiller and the driving force on reaching extraordinary outcomes that advance your business goals.

That means our team is determined to help you identify possibilities and then works with you so you can fearlessly face challenges and pursue opportunities. We do that with a passionate resolve to reduce complexity and confusion, and replace it with clarity and confidence. Deep experience, immense knowledge, and sharp legal skills are the tools we use. Combined with the personal attention that defines our firm, we are focused on your priorities and success. Along the way, we work to build lasting relationships and to make a meaningful difference. We recognize the incredible opportunity and responsibility we have representing you.

#### WE PROMISE WE WILL DELIVER....

### Clarity at all times

We will be authentic in our communication because we believe it is the cornerstone of achieving remarkable results.

We will be forthright in discussing possibilities and problems and will make every effort to eliminate ambiguity.

We will avoid surprises with effective and consistent communication to maintain the highest integrity in all dealings.

We will provide invoices that are clear and reflect agreed-upon fees and services.

## Abiding care and commitment

We will demonstrate that you are important to us, and we are passionate about advancing and protecting your interests.

We will take the time to get to know you and your business.

We will strive to understand and shoulder your burdens as our own, working to alleviate complexity, anxiety and doubt, as we move toward an outstanding result.

We will always be available to answer questions and will be timely in returning calls and emails.

# Exceptional experience

Based on a foundation of deep experience, legal prowess, and an understanding of your situation, we will develop a strategic roadmap—so you will always know where we are headed.

We will seek to understand all viewpoints and will offer perspective to what may be possible.

A dedicated and experienced team—working together efficiently and effectively—will be engaged in your business and focused on your needs.

We will work hard to provide a consistent and engaging experience that is marked by relentless service, proven experience, and effective counsel.